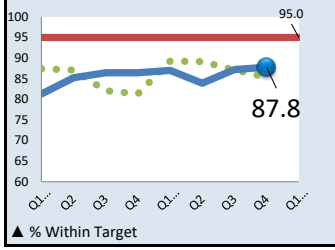
NSM LHIN MLAA QUICK DASHBOARD (PERFORMANCE INDICATORS)

2017Q4

HOME AND COMMUNITY CARE INDICATORS

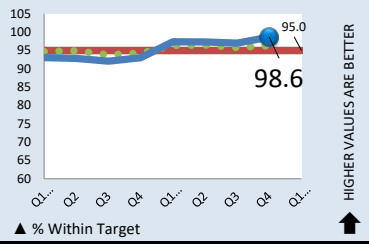
5-Day Wait PSS

Within ± 10% of Target | Better than Previous Quarter | RANK 8



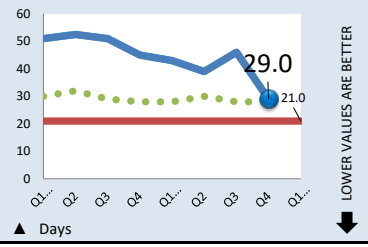
5 Day Nursing

Doing Well | Better than Previous Quarter | RANK 1



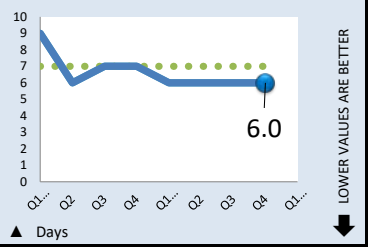
Homecare WT - Community

Not Meeting Target | Better than Previous Quarter | RANK 9



Homecare WT - Hospital

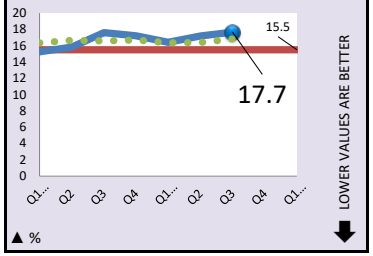
No Target | No Change from Previous Quarter | RANK 4



SUSTAINABILITY / QUALITY

Readmits for Select HIGs

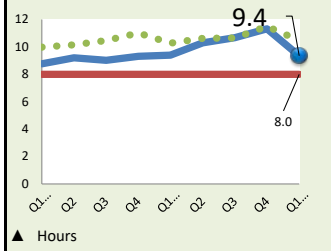
Not Meeting Target | Worse than Previous Quarter | RANK 11



SYSTEM INTEGRATION & ACCESS INDICATORS

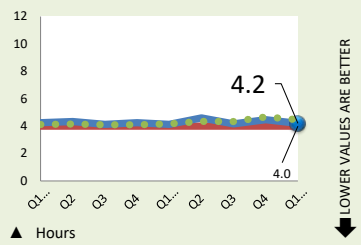
ER LOS Complex

Not Meeting Target | Better than Previous Quarter | RANK 6



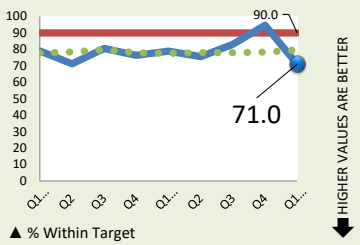
ER Low Acuity WT

Within ± 10% of Target | Better than Previous Quarter | RANK 6



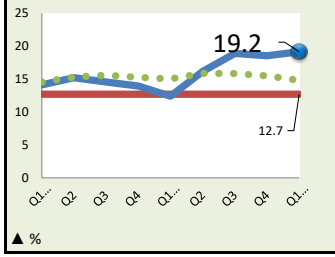
Hip % Within Target

Not Meeting Target | Worse than Previous Quarter | RANK 10



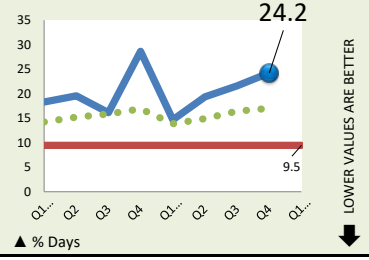
ALC Rate

Not Meeting Target | Worse than Previous Quarter | RANK 11



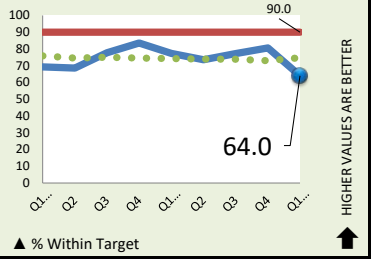
% ALC

Not Meeting Target | Worse than Previous Quarter | RANK 12



Knee % Within Target

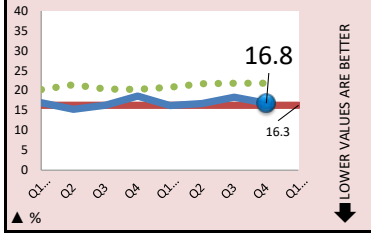
Not Meeting Target | Worse than Previous Quarter | RANK 9



MENTAL HEALTH (WELLNESS) INDICATORS

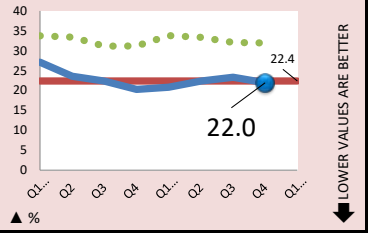
Repeat ER Visits - MH

Within ± 10% of Target | Better than Previous Quarter | RANK 1



Repeat ER Visits - SA

Doing Well | Better than Previous Quarter | RANK 1



Important Notes Beginning May 2017:

Changes were made to the Ministry LHIN Accountability Agreement as of May 2017.

** the MRI and CT wait time indicators have been moved from "performance " to"monitoring" category and the indicators no longer include Priority 4 cases (Priority 2 and 3 only)*

** the Cardiac and Cancer wait time indicators have been removed*

** A New Indicator was Added to the MLAA - 90th Percentile Wait time from Hospital Discharge to Service Initiation for Home and Community Care as a new Home and Community Care performance indicator. The target is To Be Determined (TBD).*

LEGEND

- NSM Target
- Quarterly Result
- Provincial Result

MLAA Targets 2017-2018

5 Day Wait Compliance Complex PSS	95	%
5 Day Wait Compliance Nursing	95	%
Home Care Wait Time from community	21	Days
Home Care Wait Time from hospital	TBD	Days
ED LOS Complex (90th %ile)	8	Hours
ED LOS Minor/Non Complex (90th %ile)	4	Hours
Hips % Within Target	90	%
Knees % Within Target	90	%
% ALC	9.46	%
ALC Rate	12.7	%
Repeat ER Visits MH	16.3	%
Repeat ER Visits SA	22.4	%
Readmits for Select HIGs	15.5	%

"RANK" refers to the ranking among all 14 LHINs based upon the most current quarter of reporting for the respective indicator. A ranking of 1 represents the most desirable result. A green rank represents a result that is in the top 5 LHINs, a yellow rank represents a result that is for the middle 4 LHINs, and a red rank represents a result in the bottom 5 LHINs.